

Mr Martin Reynolds ACMA, CGMA
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Re: Reference for Full Works Facilities Management Ltd (FWFM)

Scope: Home double storey rear extension, garage conversion with single storey rear extension and internal / external refurbishment to existing build.

I first engaged Paul Harris / FWFM to undertake my project back in February/March 2016. I did shop around to make an informed decision and selected FWFM on the basis of its previous projects delivered, its transparent pricing and the project management support that FWFM offer. I have not looked back since.

FWFM have been superb at every stage which for me included finding an architect, so from the very beginning through planning to the build stage. The attentive engagement from Paul has meant that a substantial project has been well understood, all requirements captured and as of 14th November 2016, the project is in its final stages of completion.

Paul is well organized and has planned everything to ensure the detailed requirements are all factored in, ensuring that there have been no surprises both from a price and delivery perspective, something that I value highly. The project has been methodical from the beginning and delivered to plan, with very little deviation or delay. Since the project broke ground on the 8th August 2016, the progress has been non-stop and at no stage have I sensed that the work is being rushed: everything is being delivered to a high standard.

The staff and trade network employed by Paul are highly skilled and experienced, all providing a high standard of workmanship and finishing. The project manager/foreman employed by Paul to deliver the build/refurbishment has been excellent, though Paul keeps engaged with myself and regularly visits the site. Paul works closely with the foreman at the planning stage and throughout to ensure both understood/understands all requirements.

I've been very pleased with the workmen employed to deliver every aspect of this project, starting with the foreman through every trade involved. All requirements have been delivered to an excellent, professional standard and when expected. My family and I have been living at the property whilst this work is undertaken and have benefited from the good planning and delivery. The foreman/FWFM has been adaptable, flexible in their approach and provide very good communication; this has been invaluable as the project was bound to disrupt home life! With a project of this nature, there are inevitable challenges and FWFM have offered common sense solutions as well as good ideas to help with decision making. FWFM have been very helpful and considerate and as a result, the experience has been relatively painless.

I would recommend FWFM as a reliable, high quality and trustworthy organization for delivering commercial or domestic construction projects. If you would like to contact me to talk through my experience in more detail, do not hesitate to contact me on the mobile number above.

Martin Reynolds